



# Productivity Breakthrough

The IT leader's guide to secure AI transformation



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# The AI inflection point

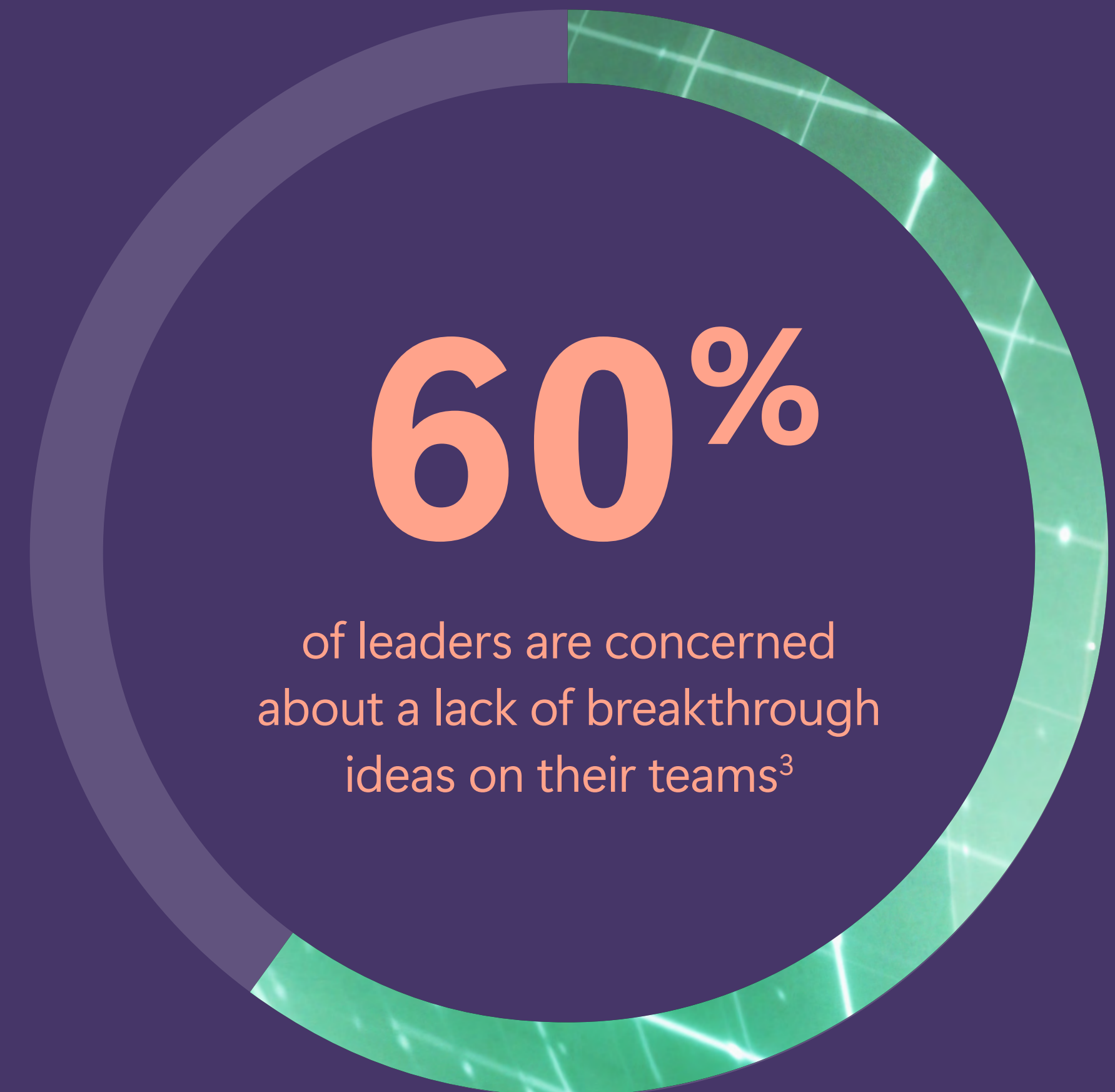
Today's IT leaders face a pivotal moment. As organisations push to become more agile and innovative, the pressure on IT to enable transformation has never been greater. Yet there's a fundamental challenge holding businesses back: **68%** of workers are struggling to manage their day-to-day workloads.<sup>1</sup> They spend **60%** of their time on emails, chats and meetings instead of driving innovation.<sup>1</sup> When basic communication consumes most of the working day, breakthrough thinking becomes nearly impossible.

This isn't just another productivity challenge – it's an opportunity to rethink how work gets done. With **85%** of organisations seeing AI as the path to improved efficiency and innovation,<sup>2</sup> IT leaders are uniquely positioned to reshape how their organisations work. By establishing the right productivity foundation, you can:

- Drive business results by empowering workers to be more productive
- Deliver fast and secure access to work applications
- Help teams create, collaborate, and manage content with ease
- Securely adopt generative AI technology

The key is choosing a platform that doesn't just solve today's productivity challenges – it prepares your organisation for AI-powered transformation.

**This guide will show you how.**







## Meeting today's productivity challenge

The pressure to innovate is significant. IT teams – already stretched thin – must now deliver an infrastructure that transforms the way work gets done. One that gives people the tools they need to move fast, while maintaining the security controls your organisation requires. When technology amplifies what people can do instead of getting in their way, that's when real innovation happens. When employees can focus on meaningful work instead of wrestling with systems, they deliver breakthrough results.

The right productivity platform doesn't just check boxes – it transforms how your organisation operates. It delivers secure tools that add value, fill in gaps and give time back to employees. It's not just another solution; it's the foundation from which your organisation can shape an AI-powered future.





## 02 / Selecting your productivity foundation

The decisions you make today will have a lasting impact on the business outcomes of tomorrow. Now is the time to deliver infrastructure that empowers workers, drives productivity gains and fosters an environment of innovation and agility.



# Productivity solution cheat sheet

Your solution must do three things exceptionally well: reduce security risks to the organisation, make work more seamless, and enable innovation. The following criteria will help you evaluate available options.

## Choose a platform that:

### Keeps work secure

IT has an obligation to protect the organisation by securing access to any data, app or resource. The right solution must provide comprehensive visibility across your entire digital ecosystem, evolving security from a barrier to a business accelerator. Integrated endpoint management allows IT to proactively identify and resolve potential issues before they impact productivity. This approach optimises access without sacrificing security.

#### Key features to look for:

- Centralised and fully integrated endpoint management
- Simplified identity and access management
- Built-in threat detection

### Removes friction

Workers want to create, collaborate and manage content and data easily – regardless of team size or location. With employees juggling multiple projects and workflows simultaneously, connected productivity apps are essential. They should be designed to break down silos and enhance efficiency rather than creating bottlenecks.

#### Key features to look for:

- Ability to integrate with your existing digital infrastructure
- Seamless collaboration experiences
- Simplified log-in experience for users

### Powers innovation

Today's workplace is drowning in time-consuming tasks: back-to-back meetings, email overload, presentation formatting and information hunting. The right productivity solutions – powered by AI – can redesign these time drains into streamlined, efficient processes. By deploying intelligent, intuitive tools, IT leaders can give workers back their most precious resource: focused, uninterrupted time to do meaningful work in a secured environment.

#### Key features to look for:

- Applications ready to integrate with AI
- Ability for employees to access work from anywhere
- Tools that reduce the strain of busy work

Solutions that master these fundamentals amplify workers' potential, powering productivity, connection and engagement. With a secure foundation in place, your organisation can confidently explore AI's potential while keeping your data and operations protected.



## 03 / Be AI ready

With your productivity solution securely in place, AI integration becomes your next frontier – a transformation that will entirely change how organisations operate. The journey begins with simple tasks like AI drafting emails and capturing meeting notes. These immediate productivity gains feel natural and achievable. But the real transformation happens when AI is integrated into business processes throughout your entire organisation.

Imagine smart endpoint management that proactively fixes device issues before they impact productivity. Deployment workflows that configure thousands of devices as easily as one. Or even intelligent systems that spot market opportunities before competitors can even see them.

The decisions you make today will position you to shape your organisation's adoption of AI, unlocking new possibilities for innovation and growth.

AI is top of mind for  
business leaders

79%

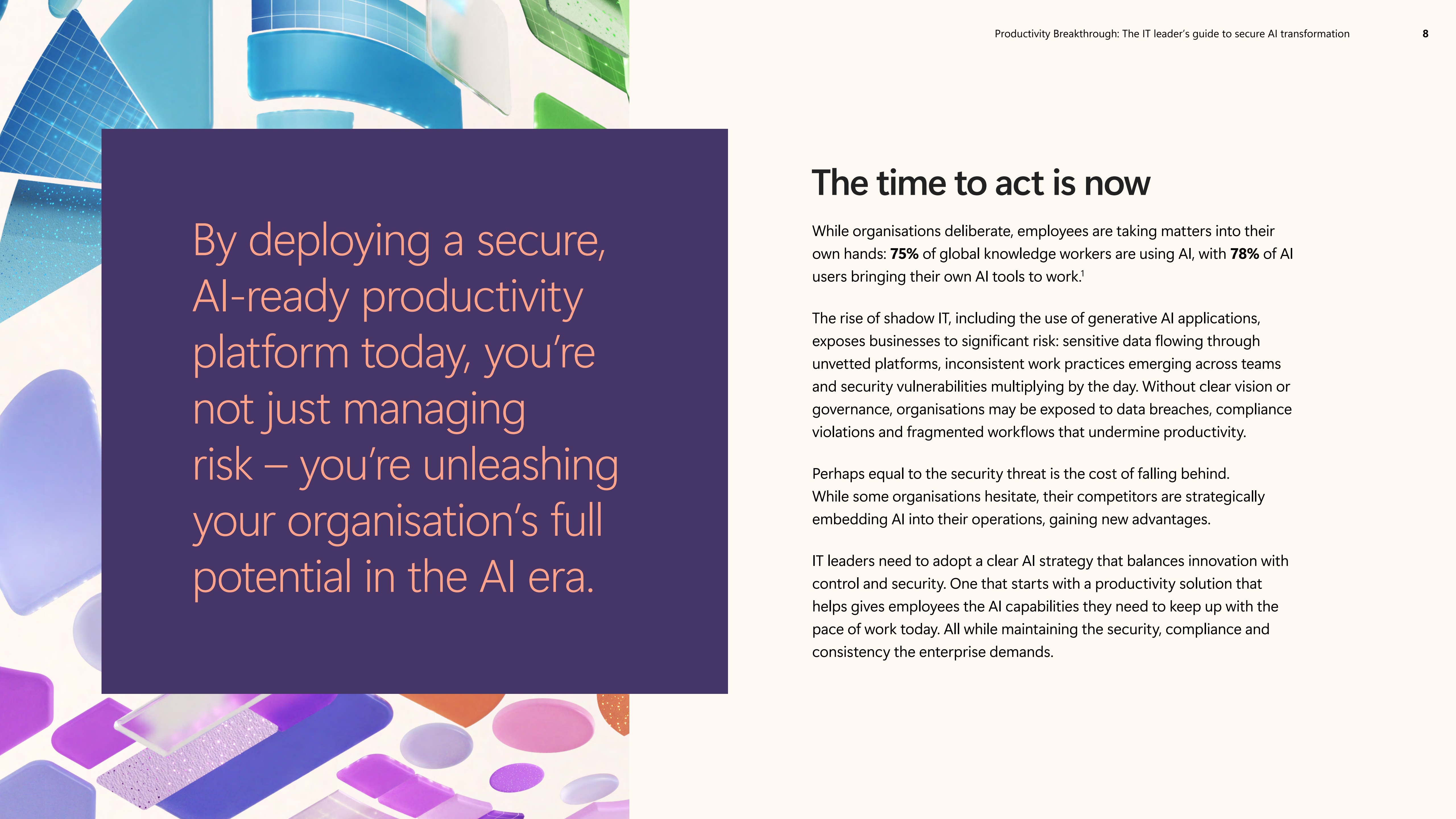
agree their company needs to  
adopt AI to stay competitive<sup>1</sup>

41%

expect to redesign business  
processes with AI within the  
next five years<sup>1</sup>







By deploying a secure, AI-ready productivity platform today, you're not just managing risk – you're unleashing your organisation's full potential in the AI era.

## The time to act is now

While organisations deliberate, employees are taking matters into their own hands: **75%** of global knowledge workers are using AI, with **78%** of AI users bringing their own AI tools to work.<sup>1</sup>

The rise of shadow IT, including the use of generative AI applications, exposes businesses to significant risk: sensitive data flowing through unvetted platforms, inconsistent work practices emerging across teams and security vulnerabilities multiplying by the day. Without clear vision or governance, organisations may be exposed to data breaches, compliance violations and fragmented workflows that undermine productivity.

Perhaps equal to the security threat is the cost of falling behind. While some organisations hesitate, their competitors are strategically embedding AI into their operations, gaining new advantages.

IT leaders need to adopt a clear AI strategy that balances innovation with control and security. One that starts with a productivity solution that helps give employees the AI capabilities they need to keep up with the pace of work today. All while maintaining the security, compliance and consistency the enterprise demands.



**04 /**

# A vision of total business transformation

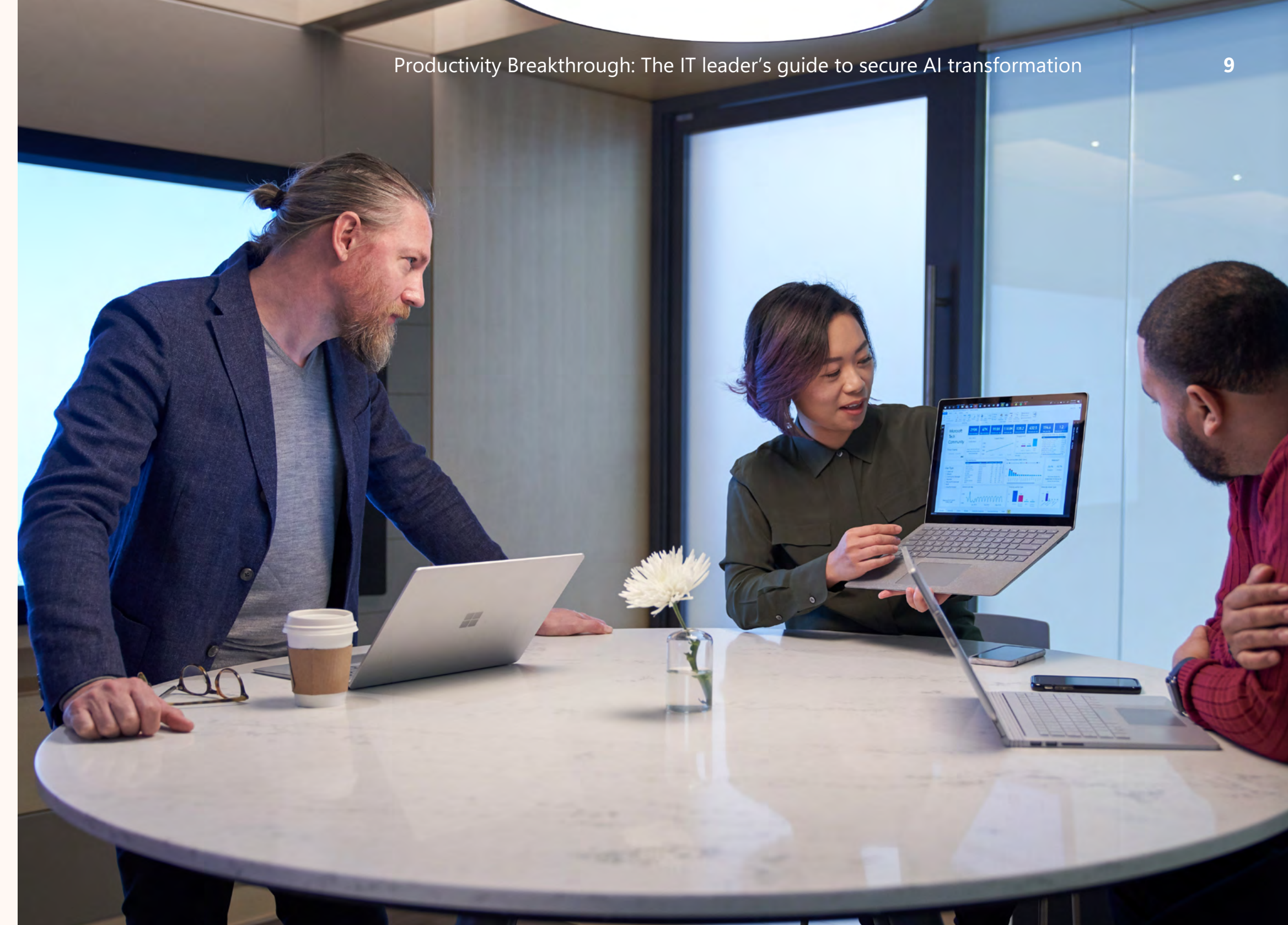
As your organisation builds an AI-ready and secure foundation, a transformative journey begins that reshapes how work gets done across every function.

## What does that look like?

Picture AI-powered systems that don't just streamline existing processes – they fundamentally reimagine them. Security operations shift from manual threat hunting to automated detection and response. Customer service transforms from reactive problem-solving to predictive engagement. Development cycles reduce from months to days through intelligent automation.

This isn't incremental change. It's a complete reinvention of business operations:

- Security strengthens as AI mitigates risks in real time while ensuring compliance
- Teams make decisions with unprecedented speed and confidence, backed by AI that surfaces insights from vast amounts of data, all under your control
- Innovation accelerates as AI streamlines routine tasks, freeing people to focus on strategic thinking and creative problem-solving
- Cross-functional collaboration improves as AI breaks down information silos and connects workflows
- Productivity soars through intelligent automation that adapts to how people and teams actually work

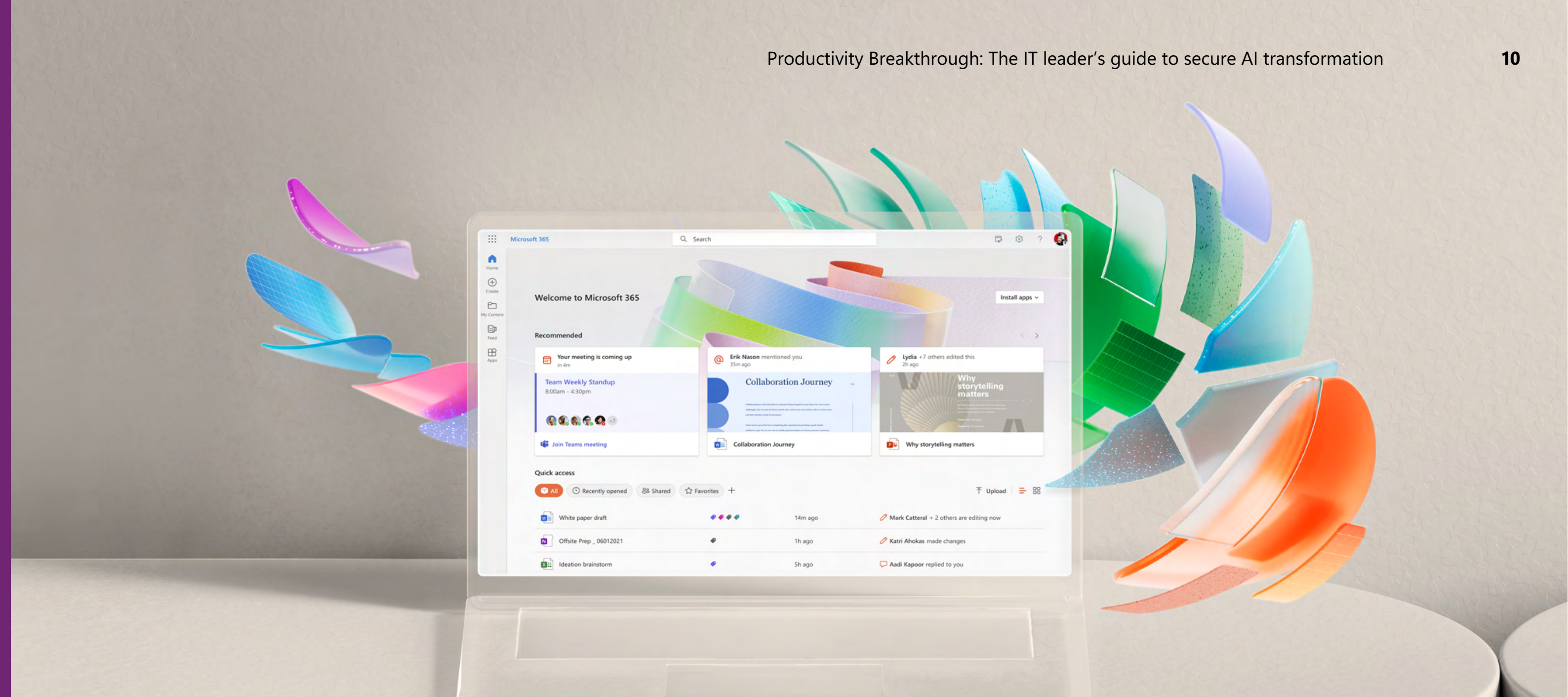


It all begins with building the right foundation today. Organisations that establish a secure, AI-ready productivity platform will be positioned to capture opportunities faster, adapt to changes more rapidly and deliver more value to customers and employees alike.



## 05 / The productivity platform for today

Built for the modern workplace, Microsoft 365 E3 provides a comprehensive suite of tools that boost productivity, optimise IT and establish a secure foundation for AI. Designed to work smarter, these tools empower teams to collaborate effortlessly and achieve more.



### Keep work secure

Microsoft 365 E3 protects corporate data through comprehensive, centralised endpoint, identity and access management. This robust security framework provides complete visibility across your digital ecosystem while simplifying access management. By offering granular control over data access and sharing, data loss prevention policies, encryption, threat protection and more, Microsoft 365 E3 ensures work stays secure without sacrificing productivity.

### Remove friction

Microsoft 365 E3 delivers a powerful line-up of productivity tools that redefine how work gets done. With seamless integration across your digital infrastructure, these apps break down silos and enable effortless collaboration regardless of team size or location. Your teams can create, collaborate and manage content and data with tools designed for how they already work – giving employees the freedom to focus on work that truly matters.

### Power innovation

With a suite of intelligent features, Microsoft 365 E3 transforms time-consuming tasks into streamlined, efficient processes. When you add Microsoft 365 Copilot to the platform, these tools automate mundane work like deck formatting and information hunting, freeing employees even more to focus on strategic thinking and creative problem-solving.



## Lead your organisation into the AI era

Re-engineer workflows and pioneer new operating models across your organisation. Microsoft 365 E3 isn't just a tool – it's a strategic transformation engine that prepares your organisation with a secure foundation for work. When you add Microsoft 365 Copilot, organisations can reimagine productivity, reinvent business processes and reignite innovation. All while maintaining data privacy and security.







## Get ahead of major end of support moments in 2025

As Microsoft Office 2016 and 2019 suites, standalones and servers approach the end of support in October 2025, Microsoft 365 E3 offers a comprehensive solution that goes far beyond simple replacement. This plan delivers a complete productivity ecosystem, giving employees continuous access

to cloud-backed desktop, mobile and web apps, enterprise-grade security and seamless device management. Plus, when you purchase Microsoft 365 Copilot you can embed intelligent assistance directly into your apps to power new levels of efficiency and creativity.

There has never been a better time to modernise your productivity offering – securely.



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# Lead the charge

Microsoft 365 E3 is more than a comprehensive suite of productivity tools – it's your organisation's secure pathway to AI-powered transformation. Break down barriers, amplify collaboration, and equip your workforce with modern tools that drive productivity.

Sources:

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